

Jožef Stefan Institute Ljubljana, Slovenia

#### Computational Language Modelling for Cognitive and Social Science

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### Language as a Probe

- Language helps us observe cognitive states
  - Attitudes
  - Biases
  - Mental health conditions
- Language helps us observe cognitive abilities
  - Interaction & communication quality
  - Relationships
  - Mental health conditions
  - Mental health treatment
- How can we use these to answer cognitive & social questions?
- What difference do today's Large Language Models (LLMs) make?



- Generative
  - Trained to generate likely samples of a "language"

- Discriminative
  - Trained to discriminate between "languages"



- Generative: e.g. BERT & GPT
  - Trained to guess a masked token

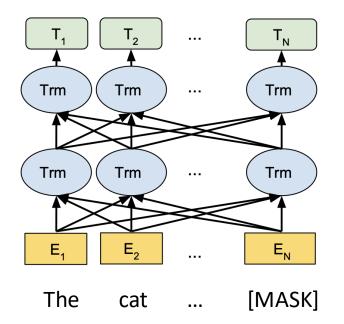
#### With one month to election day, the **setween Donald Trump and Kamala** Harris is the electoral equivalent of a bare-knuckle brawl.

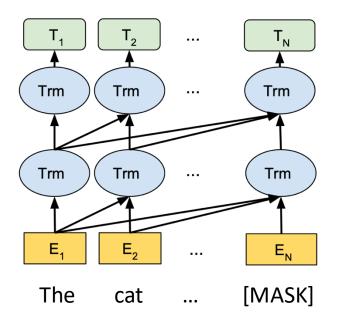
The race for the White House still appears deadlocked, both nationally and in battleground states, so will be decided by the slimmest of margins - every new voter engaged, every undecided voter swayed, could help land a knock-out punch.

"In any super close where the electorate is divided down the middle, a difference of a percentage point or two could be decisive," says David Greenberg, a presidential historian at Rutgers University.



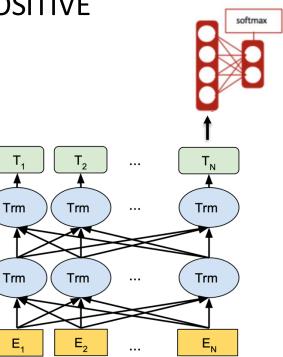
- Generative: e.g. BERT & GPT
  - Trained to guess a masked token
    - "the cat sits on the [MASK]"







- Discriminative: start with a generative model
  - Train another layer to predict a given label
    - "the weather will be sunny"  $\rightarrow$  POSITIVE



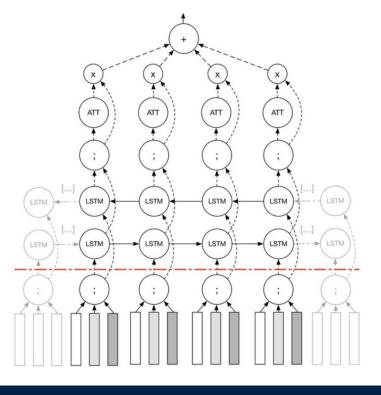


# Tracking "depression"

- (Tabak & Purver, EMNLP 2020)
- Learning to recognise the language of depression
- Collect Twitter timelines with & without diagnosis statements
  - (this is a very noisy way to label data)
- Train a classifier to distinguish the two
- Bi-LSTM with self-attention
  - Per-timeline accuracy OK ...
    - (... but not great: F1 0.63)





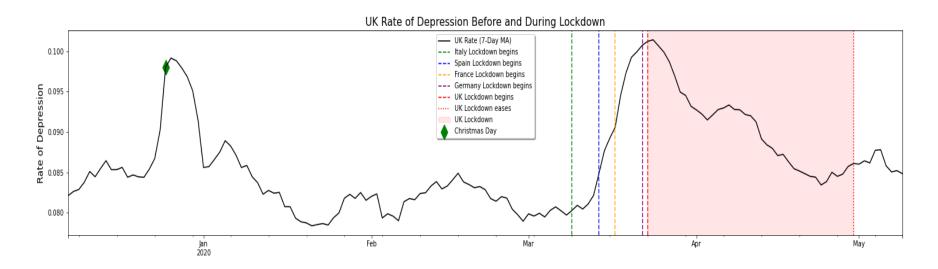




# Tracking "depression"



- (Tabak & Purver, EMNLP 2020)
- Learning to recognise the language of depression
- Tracking population depression over time by monitoring Twitter

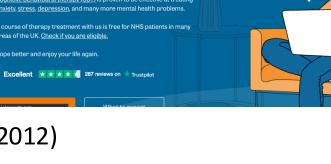




# Healthcare applications

- Given the right data, this can be concretely useful ...
- Therapy for depression & anxiety (Howes et al., 2014) •
  - Diagnosis & severity prediction
  - Early dropout prediction
  - Therapist "quality" prediction

- Dementia diagnosis (Nasreen et al., 2019-21)
- iesc What we treat What is CBT? Wh **Beat anxiety and** depression with online CBT on the NHS. Chat with your therapist from home. ioural therapy (CBT) is proven to be effective at treating anxiety, stress, depression, and many more mental health problems A course of therapy treatment with us is free for NHS patients in man areas of the UK. <u>Check if you are eligibl</u> Cope better and enioy your life agair
- Schizophrenia consultations (Howes et al., 2012) •
  - Prediction of symptom severity
  - Prediction of treatment adherence



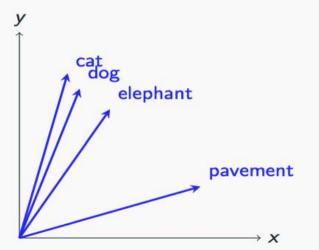
#### But: **what** do we learn?

# Inside the box: Word Embeddings

- Learned from word associations in very big datasets
  - (e.g. the web)
- 'Cat' & 'dog' are similar & appear in similar contexts
- Forced to capture lexical and sentential semantics:

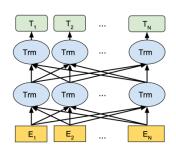
the musician played the \_BLANK\_ very well the violinist played the \_BLANK\_ very well the actor played the \_BLANK\_ very well

No need for any dataset labels!

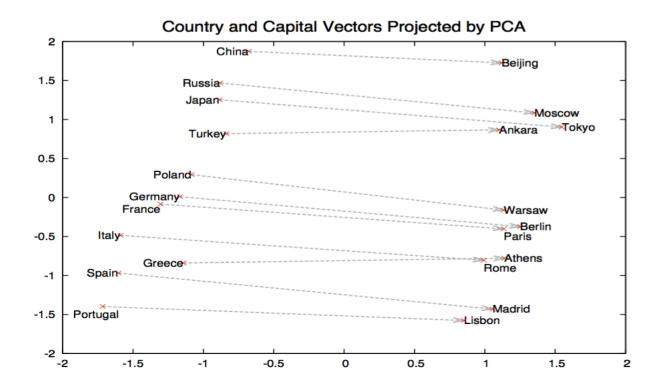


% wv.similarity('cat','dog') = 0.7609457089782209 % wv.similarity('cat','elephant') = 0.4638771410889477 % wv.similarity('cat','pavement') = 0.13728373264948163





#### Meaning and analogy

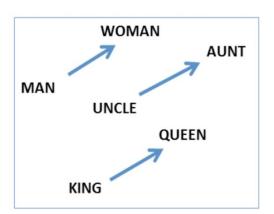




# Meaning, analogy ... and bias

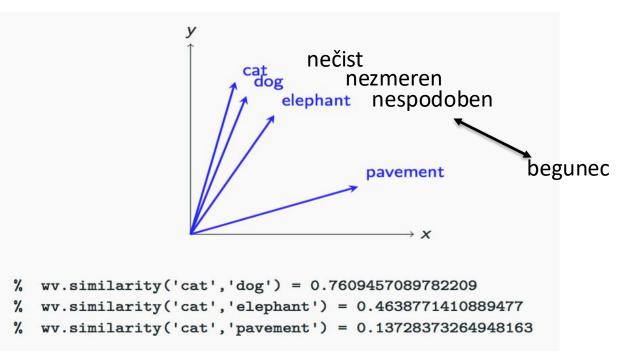
- king man + woman = queen
- uncle man + woman = aunt
- But: Bolukbasi et al (2016)
- chuckle man + woman = giggle
- pizza man + woman = cupcakes
- surgeon man + woman = nurse
- computer\_programmer man + woman = homemaker
  - (Effects actually weaker than this suggests (see Nissim et al, 2020) but they are real)
- Embeddings are **biased**: because language reflects society's biases





### Measuring bias

- (Caporusso et al., JADT 2024)
- News media bias against social groups



Compare news outlets with different political leanings



#### Measuring bias

Source	Number of documents	Number of words	Category
Train set			
Mladina	5772	2154366	left
Dnevnik	20443	5386894	left
All left	26215	7541260	/
24ur.com	26185	5715921	center
Slovenske novice	30	11059	center
All center	26215	5726980	/
Nova24TV	13095	7210277	right
Tednik Demokracija	13120	6028862	right
All right	26215	13239139	/
All	78645	26507379	/
Test set			
Delo	6553	2605103	left
Siol.net Novice	6553	2982801	center
Revija Reporter	6553	2484408	right
All	19659	8072312	/



#### Measuring bias

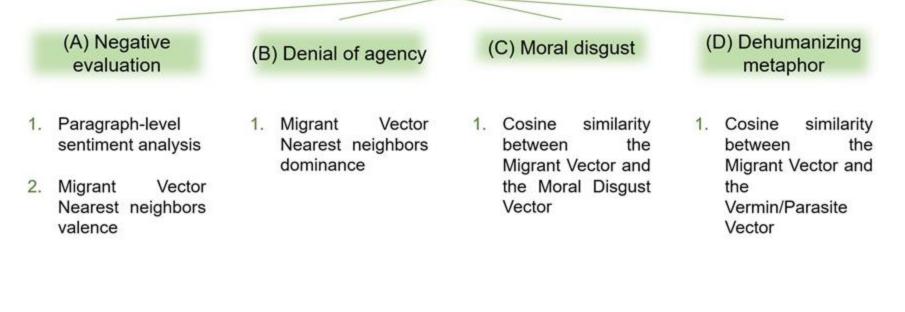
		CS	L-C	L-R	C-R
Migrant (female)	L: C: <b>R:</b>	0.116 0.074 <b>0.167</b>			
Migrant (male)	L: C: R:	<b>0.262</b> 0.219 0.227			
Migrant (general)	L: C: R:	<b>0.262</b> 0.219 0.228			
LGBTQIA+ (female)	L: C: <b>R:</b>	0.118 0.121 <b>0.134</b>			
LGBTQIA+ (male)	L: C: R:	<b>0.263</b> 0.217 0.198			
LGBTQIA+ (general)	L: C: R:	<b>0.245</b> 0.208 0.198			



#### Measuring dehumanization

• (Caporusso et al., LREC-COLING 2024)





(after Mendelsohn et al., 2020)



#### Measuring dehumanization

Compare Slovene news media across time







### Measuring dehumanization

- Testing hypotheses we expect:
  - H1: less dehumanization during Ukraine period than Syria period
  - H2: less dehumanization when mentioning Ukraine than when not

H1 H2 "Moral disgust" vector: Sim\_UKRAINE > Sim\_SYRIA Sim\_UKRAINE < Sim\_OTHER "Vermin" vector: Sim\_UKRAINE > Sim\_SYRIA Sim\_UKRAINE ≈ Sim\_OTHER

 (i.e. less dehumanization when discussing Ukraine, but generally more over time)



#### Interaction as a Probe

• Things get more interesting with interactive language ...

#### Dialogue Experimental Toolkit (DiET)



https://dialoguetoolkit.github.io/

https://clp-research.github.io/slurk



# **Modelling relationships**

**Setting 1**: <u>Private</u> Conversations with <u>Self-Reported</u> Relationships

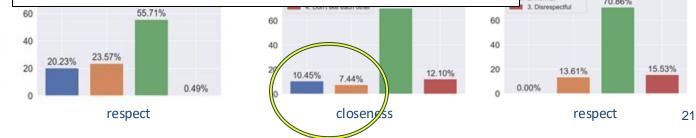
- Ask people to have a conversation in our platform (using Slurk)
- Ask them to fill in a form to identify their relationship in terms of closeness and respect

Setting 2: <u>Public</u> Conversations with <u>Perceived</u> Relationships

- Collect conversations from X (Twitter)
- Ask 3 annotators to labels the degree of closeness/respect they perceived from the conversation (the responder perspective)



Private conversations lean towards closer and more respectful relationships than public ones





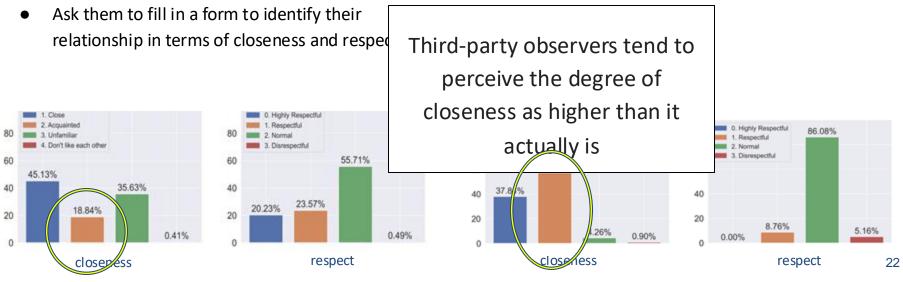
# **Modelling relationships**

**Setting 1:** <u>Private</u> Conversations with <u>Self-Reported</u> Relationships

• Ask people to have a conversation in our platform (using Slurk)

Setting 3: <u>Private</u> Conversations with <u>Perceived</u> Relationships

• Ask people from setting 2 to annotate conversations from setting 1





### **Computational models**

• Fine-tuned PhayaThaiBERT -- Thai-specific 110-million parameter LM

	Task1: Closeness			Task2: Respect			
Model	Setting 1	Setting 2	Setting 3	Setting 1	Setting 2	Setting 3	
	Private-Self	Public-	Private-	Private-Self	Public-	Private-	
		Perceived	Perceived		Perceived	Perceived	
Baseline							
Majority-class Baseline	0.155	0.206	0.401	0.179	0.276	0.308	
Naive Bayes Classifier	0.563	0.435	0.542	0.470	0.678	0.535	
Logistic Regression	0.400	0.327	0.542	0.314	0.444	0.463	
LMs							
XLM-R	0.604	0.420	0.498	0.200	0.675	0.432	
WangChanBERTa	0.657	0.490	0.639	0.313	0.748	0.761	
PhayaThaiBERT	0.666	0.496	0.657	0.431	0.750	0.712	

Table 1: The f1 performance metrics of our social relationship models in the closeness and respect tasks across three conversational settings

- Hard to predict other-perceptions of closeness in public settings
  - Inter-annotator agreement is OK:  $\kappa = 0.61$
- Hard to predict self-reports of respect in private settings
  - Agreement with self one month later is also poor:  $\kappa = 0.22$



# Inspecting model behaviour

- 1. Fine-tuned PhayaThaiBERT -- Thai-specific 110-million parameter LM
- 2. Calculate SHAP of selected relevant lexical features
  - Pronouns: a well-studied lexical feature known for their social functionality across many languages
  - Sentence-final particles: a lesser-known social-related feature observed in a narrower range of languages, primarily East and Southeast Asian languages
  - Spelling variation: a recent linguistic pattern that has gained recognition for its potential semantic functions in internet language



# Inspecting model behaviour

- Hypothesis testing:
- Pronouns a pivotal contributor to predictions
  - 1st person pronouns contribute in all settings
  - 2nd person pronouns with private settings
  - 3rd person pronouns only with perceived closeness in private conversations
- Socially-related particles are important
- Some spelling variations really matter
  - Morphophonemic variation & non-standard pronouns

Lexical Features	Setting 1 Private-Self		Setting 2 Public-Perceived		Setting 3 Private-Perceived	
	Per token	Total	Per token	Total	Per token	Total
Reference						
Average per token	1.08	125.36	4.07	147.01	0.85	97.91
Pronoun						
All pronoun	1.13	4.05	4.52	9.47	1.60	5.65
» 1st person pronoun	1.25	2.85	5.15	7.73	1.14	2.56
» 2nd person pronoun	1.30	3.29	4.33	7.68	2.04	5.11
» 3rd person pronoun	0.71	1.31	3.47	5.61	1.71	3.14
» Singular pronoun	1.13	4.04	4.52	9.40	1.60	5.65
» Plural pronoun	1.07	1.07	4.30	5.73	0.49	0.49
» Pronoun in non-standard spelling	0.74	1.58	7.62	10.02	1.23	2.44
Sentence-final Particles		_				
All particles	1.75	8.81	4.16	7.54	0.93	4.68
» Socially-related particles	3.24	10.03	5.08	7.27	1.31	4.08
» Non-socially-related particles	0.85	2.97	3.47	5.45	0.69	2.43
» Particle in non-standard spening	1.55	1.00	7.05	0.41	1.11	1.50
Spelling Variation						
All spelling variation	1.10	14.48	4.39	19.46	0.86	11.28
" Common misspeit words	0.03	1.29	3.00	5.24	0.00	1.24
» Morphophonemic variation	1.26	10.49	5.37	15.10	0.95	7.91
· Simplified variation	0.00	5.01	3.63	10.79	0.74	4.77
» Repeated characters	0.85	1.82	3.41	4.47	0.54	1.15

Table 2: The average of absolute SHAP values of three lexical features in **closeness tasks** across 3 conversational settings from **fine-tuned PhayaThaiBERT**. The values highlighted in grey denote values exceeding the SHAP values of their respective random baseline



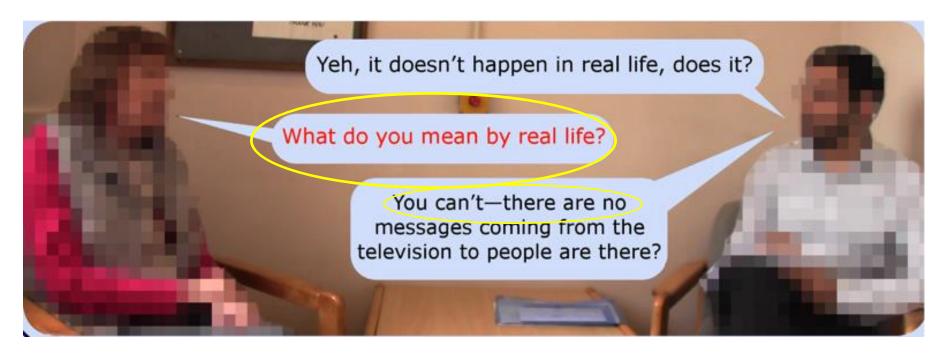


• When the linguistic phenomena are simple, LLMs can find them and use them ...

• ... but what if they're not?



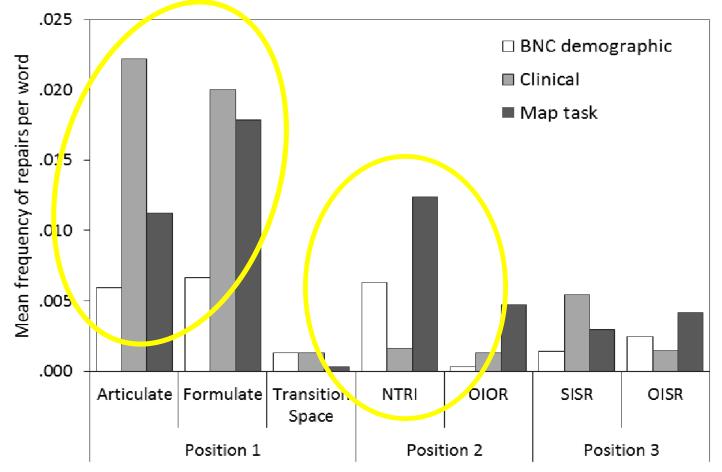
# Schizophrenia & Repair



- Schizophrenia study: manual linguistic analysis
  - Significant role of *repair*
  - Patient-initiated other-repair & self-repair

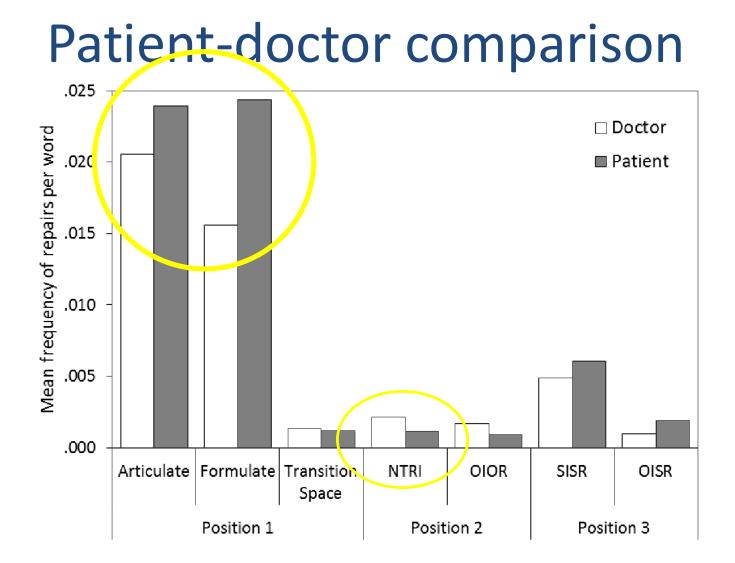


#### Compare other dialogue contexts



• Therapy: more self-repair, less other-repair & initiation





• Patients: more self-repair, less other-repair & initiation



#### But ...

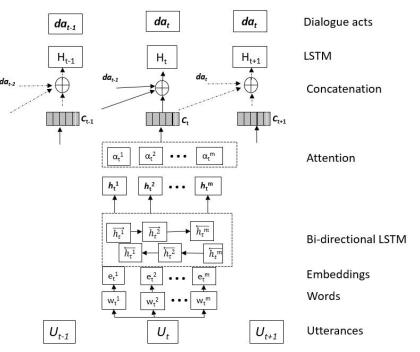
- Experiments with automatic other-repair detection didn't help:
  - A very sparse problem (e.g. <1% of turns)</li>
  - Only 35-44% F-scores on real data (above 20-36% baselines)
  - Needs a general measure of parallelism
  - Needs vocabulary-independence



### Dementia & Repair

- Repair also significant with dementia & cognitive impairment
  - Self-repair: individual cognitive difficulties
  - Other-repair: lack of understanding, avoidance/delay strategies, prompting from others ...

- Structured NN+CRF to detect relevant dialogue acts (Nasreen & Purver, 2019-2021)
  - SotA performance by some distance
  - But still not great: 0.5-0.6 macro F1
  - (This gives 0.7-0.8 F1 in diagnosis)





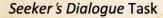
# Can LLMs help?

- The new generation of LLMs can help, right?
  - Actually, not very much!
- New benchmark for clarification behaviour (Gan et al., 2024 & forthcoming)
- LLAMA3.1 405B gets only 60%

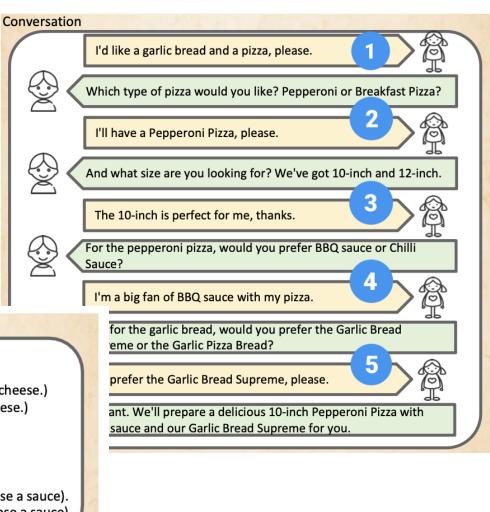
#### Dialogue Background For Seeker

#### You possess and can use the following items:

- Garlic Bread Supreme (Garlic bread covered with melted mozzarella cheese.)
- Garlic Pizza Bread (Pizza base topped with garlic butter & melted cheese.)
- ▲ 10" Pepperoni Pizza
- ▲ 12" Pepperoni Pizza
- ▲ 10" Breakfast Pizza With Special White Sauce
- ▲ 12" Breakfast Pizza With Special White Sauce
- BBQ Sauce (Only when serving pepperoni pizza, customer must choose a sauce).
- Chilli Sauce (Only when serving pepperoni pizza, customer must choose a sauce).

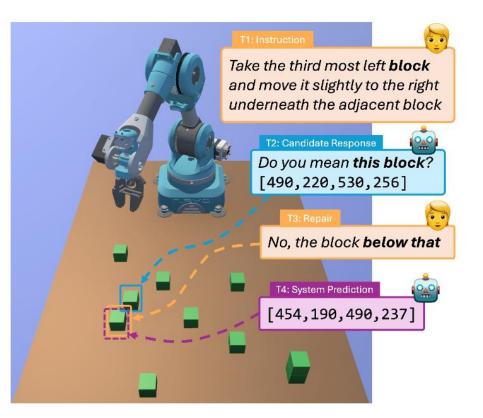


Provide correct items to the customers (provider)



# Can LLMs help?

- See also (Chiyah-Garcia et al., 2024)
- GPT-4o 26-50% accuracy
- (Humans 68-75% accuracy)





#### Where next for LLMs?

- For this kind of work, we need:
  - Language models that are inspectable
  - Language models for rare but important phenomena
- How do we get there?
  - Improved training regimes?
  - More suitable benchmarks (datasets, metrics)?
  - Improved explainability methods
  - Better understanding of how we want to use LLMs!

